

## Shipping Offer Exclusions

Exclusions apply to all Shipping Offer Promotions, including Free Standard Shipping at \$99, Free Standard Shipping at \$49 and any other discounted shipping promotions. Free Shipping offers apply to Standard Shipping for minimum order amounts after any promotional codes or transaction discounts have been applied. Shipping charges greater than \$9.95 do not qualify for Free Shipping. Multiple quantities of the same item may require additional shipping charges. Minimum order amount excludes tax, prior purchases and purchases in a Boscov's store. Cannot be combined with other offers or discounts. We reserve the right to change or end this offer at any time.

## Delivery Choices and Costs

Boscov's Online utilizes a single shipping charge no matter how many different items on your order\*. This method provides **significant savings** for you over other major retailers who charge by item and/or by weight. Your entire order may only be shipped to one address.

We will ship items to **APO, FPO, and DPO** addresses, with the exception of those items that require Home Delivery Service or are indicated as being available Online Only.

\*\*We reserve the right to levy a special shipping surcharge where a large number of items are ordered. Before levying such charge, we will contact you with the proposed amount of the charge. If you do not want to accept the surcharge, we will cancel your order without any penalty to you.

### **Standard Shipping**

For all but the largest and heaviest of items (those requiring Boscov's Home Delivery Services), we ship via a standard ground carrier. Deliveries will be made to any home or office in the contiguous 48 United States \*(items *cannot* be shipped to Alaska or Hawaii). We *do not* deliver to PO boxes. Most in stock items take 2-4 business days to process. Estimated delivery dates are calculated by the shipping provider and will be available in the tracking information. **Our charge for standard delivery is \$9.95 (no matter how many items on your order\*\*).**

## Oversized Delivery

Items requiring Oversize Delivery are noted as such in the text describing the item. This service is available only in the contiguous 48 United States\* (items *cannot* be shipped to Alaska or Hawaii). We *do not* deliver to PO boxes. Most in stock items take 2-4 business days to process. Estimated delivery dates are calculated by the shipping provider and will be available in the tracking information. **The charge for this form of delivery ranges between \$12.95 and \$125.00 (no matter how many items on your order\*\*).** The specific delivery charge for the item is displayed in the Order Summary in the shipping step at checkout.

## Home Delivery

Certain items require special handling because of their size and/or weight. Furniture and other very heavy items are available only by our Furniture Home Delivery Service, which is only available within an estimated 25-40-mile radius(based on your zip code) from any of our store locations in PA, MD, NJ, DE, OH, CT and NY (In many cases our delivery area extends further, in some cases closer areas are excluded - ex: NYC areas of Brooklyn, Staten Island, Long Island, Manhattan, and the Bronx and certain areas of Westchester and Bergen counties.) You can verify delivery to your address by entering it on the shipping section of check-out. For more information call 1-800-284-8155. The delivery costs range from \$49 to \$79 depending on the item (excludes mattress set purchases over \$599) no matter how many different items\* are on your order. Items requiring Home Delivery are noted as such in Shipping & Returns on the product page.

Because of the size of Home Delivery items, someone must be home when these items are delivered. Accordingly, these items are delivered by appointment, which will be made by our delivery department calling you (or your recipient when you are giving a gift) to agree on a convenient day. Depending on the day selected, Home Delivery items are usually delivered within 10-20 business days of confirmation of your order. Smaller items on the same order will be shipped by a ground shipping provider and likely will arrive well before your Home Delivery items.

## Home Delivery Guidelines

Our home delivery teams are trained professionals who take pride in the services provided to our customers. Please assist them in their efforts by assuring the following:

- Measure to be sure the items you purchase will fit into your home.
- Delivery personnel have clear access through your home and to the exact location of delivery.

- Please be available throughout your scheduled day of delivery.
- We will provide you with a projected period of arrival, although this is only an estimate.
- Fully inspect your merchandise for any mechanical or cosmetic flaws and notate these on your delivery receipt.
- If removal/haul away of an existing item is indicated on your receipt, it can be denied if its condition negatively affects new merchandise on the truck or poses a health risk to those handling it.
- Delivery fees are nonrefundable. A pickup fee will be assessed to customers wishing to return certain non-defective merchandise.

### Our Delivery Teams are NOT Permitted to:

- Assemble any boxed furniture
- Move customer's existing furniture from one room to another
- Alter premises other than to remove door pins